



## Terms and Conditions

### 1. Vaccinations.

All dogs **must be fully vaccinated**. A certificate to verify your dog has been vaccinated within the last 11 months or at least 10 days before arrival with a 5 in 1 vaccination (or within 23 months with a 5 in 1 that lasts 2 years). This vaccination must also protect against **Bordetella Bronchiseptica** which **must be done annually**. Additionally we require Nasal Kennel Cough (Bordetella) to be done 6 monthly.

**TO PROTECT THE DOGS IN OUR CARE, WE WILL NOT ACCEPT DOGS FOR BOARDING UNLESS A CERTIFICATE IS PRESENTED ON ARRIVAL.**

Please **LEAVE YOUR DOGS IN THE CAR ON ARRIVAL** until we have checked your vaccination certificates.

### 2. Worming.

Please make sure your dog has been wormed within the last 3 weeks or no later than 2 days prior to boarding with a **broad spectrum** wormer.

### 3. Fleas.

Please ensure your dog has been treated for and is free from fleas. If we need to treat your dog for fleas we will also need to charge you for this.

### 4. Veterinary Care.

Should any dog require veterinary care all relative costs will be met by the pet owner. Our vet is Templeton Pet Hospital.

### 5. Fees.

Small dogs .....	\$28.00
Medium to Large dogs .....	\$33.00
Giant Breeds .....	\$37.00
2 Small Dog families .....	\$47.00
2 Med/Lge Dog families .....	\$52.00
3 Dog families .....	\$68.00
Surcharge for all Public Holidays .....	\$5.00

Prices are subject to change at any time without prior notice.

Fees are charged on a **per day** basis as we are unable to book another dog into your dog's unit on the day they arrive or leave. Therefore the day of arrival and departure are charged as a full day.

Payment must be made when collecting your dogs.

In long term boarding situations we request that payment be made monthly or by a 50% deposit on delivery of your dogs with the balance to be paid when collecting your dogs.

**Payment by cheque or cash only (Sorry no eftpos or Visa)**

**6. Deposit.**

Due to the high demand for our facility over prime holiday periods we require a non-refundable deposit of \$75.00 to secure your dogs booking.

**7. Delivery, Collection & Viewing.**

Delivery and collection of your dog is by **appointment only**, during the following times:

Monday & Tuesday ..... 9 AM - 6 PM  
Wednesday ..... Closed  
Thursday & Friday ..... 9 AM – 6 PM  
Saturday ..... 10 AM - 4 PM  
Sunday ..... 1 PM - 5 PM  
All Public Holidays ..... 1 PM - 5 PM

**Deliveries and pickups outside these hours will incur a \$30.00 surcharge.**

**8. Dogs in Season.**

Our aim is to provide an environment that is as stress-free as possible for all dogs staying with us. For this reason we ask that you let us know if your dogs are due to come into season (or were in season just prior to their stay). A surcharge may be charged if a dog comes into season during her stay with us.

**9. Noise.**

Due to noise restrictions in our Resource Consent, we cannot board any dog that has a problem with barking. Any new dog staying with us will either require a night's trial or a contact person who can take the dog if such a problem arises. A full refund on any remaining prepaid period will be made in the event that a dog needs to be picked up by the contact person because of excessive barking.

**10. Overstayers.**

We reserve the right to make suitable arrangements for any dog left in our care if contact is not made by the owner or their agent by 14 days after the agreed collection date.

**11. Damage.**

A fee for repair (or replacement if a repair is not possible) will be charged for any damage caused by a dog.

We consider our facility and management practices to be of the highest standards, therefore the very best professional care and expertise will be given to your dog during their stay with us. However, we accept no responsibilities for illness, injury, death or loss for any reason what so ever.

**Thank you for trusting us to care for your dogs.**